

AI-NATIVE · SENIOR IT TRANSFORMATION LEADER · PUBLIC CLOUD · CYBERSECURITY

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IT transformation leader with more than thirty years of experience in banking, insurance and government. Today I build with AI myself, under my own banner: Fender ICT · AI Advisory.

33+

years in IT, since April 1993

21

employers and clients

16

certifications earned

Profile

For more than thirty years I have led change in organizations that cannot afford to get it wrong: banks, insurers and government. My work sits where technology, governance and risk meet: public cloud, security, infrastructure that has quietly grown too old, and now AI.

I turn what an executive team wants into a program that actually delivers, with a roadmap, a budget and people who know what to do next. I stand between the people who decide and the people who build, and make sure architecture, finance, risk and policy agree before a project starts, not after.

Since late 2025 I also build myself, with AI agents I configure and run. That is how I deliver my work today: what used to take weeks of analysis and documentation now takes days. It leaves time for the part nobody can automate: talking to the people who will use what gets built.

What I built with AI

2025 – 2026

Working software, built by me with AI agents I configure myself. Two tools ran in production at Smals, and a customer portal is in testing at Puur Reizen.

2025 – present

Own project

● Personal AI operating system

My own AI working environment, which I built and use every day.

- A growing library of skills, a memory system and AI agents I configure myself, for research, software and documentation.
- Works with Claude Code and with Codex, with the same skills on both sides.
- This site was built with it: one source for three languages, with the PDFs generated automatically.

Technology: Claude Code, Codex, Python, JavaScript, Markdown

Oct 2026

Puur Reizen

Customer portal and back office on Odoo for Puur Reizen

For a travel agency: customers, trips, documents and invoices in one place, built on standard software.

- Customers see their own trips, the itinerary from Wetu, what is still missing and what is still due, and upload their travel documents themselves.
- The agency follows every trip on a board per status, raises deposit, balance and extra invoices under the special VAT scheme for travel agencies, and sends them through Peppol to companies and through Billit to private customers.
- Nothing goes out without a click: reminders and status changes are proposals that a staff member confirms. An AI assistant gets read-only access and never sees identity documents.
- Built and tested in a few days with AI agents: four modules for Odoo 20, a branding module and **115 automated tests**. Since 14 October 2026 a test environment with fictitious data has been ready for the team.

Technology: Odoo 20, Python, PostgreSQL, Odoo.sh, Peppol, Billit API, Wetu API

Jul 2026

Smals

Resource Capacity Planner

One shared, live view of which teams are stretched and which are not.

- Sets operational load against project work for **some forty technical teams**, at three levels: team lead, division head and the Office of the CTO.
- From data model to live dashboards, running in production on Google Cloud.
- Replaced a set of manually maintained spreadsheets that nobody fully trusted.

Technology: Python, SQLite, Google Cloud Run

Apr 2026

Smals

Automated NIS-2 and CyberFundamentals evidence factory

Compliance evidence for NIS-2 and the CCB's CyberFundamentals, collected automatically.

- Pulls configuration and control data from dozens of operational systems through their APIs and turns it into audit-ready reporting.
- **Weeks of manual work before every audit** became a repeatable run.
- I did the source research, the data model, most of the engineering and the testing myself, with AI agents as build partners.

Technology: Python, SQLite, Google Cloud Run

Sharing knowledge

2002 – 2026

Teaching, presenting and helping others get started.

Oct 2026

Je hebt 2 jaar: AI for knowledge workers

[jehebt2jaar.be](#) · One-day hands-on training I designed and teach. Participants build their own working AI system around one recurring task, from context engineering to automation. On 23 October 2026.

2023 – 2026	Info sessions on public cloud and security Smals · For the member institutions of social security and the federal government, often to large audiences.
2018 – 2021	IT plans for franchisees Burger Brands Belgium · Regular presentations of IT plans and their cost at franchisee councils and regional meetings.
2002 – 2004	Training colleagues and operators Belgian Post Group · Trained Windows engineers and control room operators on the new monitoring (NetIQ AppManager).

Expertise

	What I know and use, grouped by domain.
Leadership and programs	Program and portfolio management · steering committees and C-level reporting · budgets, CAPEX and OPEX · FinOps · suppliers and public tenders · teams of up to 25 people · interim IT management
Security and compliance	ISO 27001/27002 · ISAE 3402 · NIS-2 · CCB CyberFundamentals · NIST CSF · C2M2 · OWASP SAMM and ASVS · COBIT · GDPR · post-quantum cryptography
Cloud and infrastructure	Azure · AWS · Google Cloud · landing zones · Entra ID · VMware · Citrix · Red Hat OpenShift · Windows Server and Active Directory · SAN and NAS
AI and automation	AI agents and agentic workflows · Claude Code · Codex · LLM pilots · context engineering · Python · automated compliance evidence
Methods	PRINCE2 · ITIL v3 · DEMO · Scrum · PMBOK · BPMN · Cloud Adoption Framework
Tools	Jira · Confluence · Sciforma · ServiceNow · CA Clarity · HP PPM · Power BI · SharePoint

Languages

Dutch	Native.
French	Bilingual. Four years of study in France (Angers and Paris) and the Diplôme Supérieur de Français des Affaires.
English	Full professional proficiency. Studied in Leeds and the daily working language in international programs.

References and recommendations available on request.